

Keensbury

SUPPORT SERVICES LTD

Tel 020 8658 6996
Email info@keensburyservices.co.uk
www.keensburyservices.co.uk

THE FACILITIES MANAGEMENT SPECIALIST

Contents

• About Us	3
• General Cleaning/After-Builders Cleans	4
• Specialist Cleaning	5
• Hard Floor Maintenance (Diamond Polishing)	6
• Window Cleaning/High Level Cleaning	7
• Building Maintenance	8
• Ground Maintenance & Gardening Services	9
• Pest Control	10
• PAT Testing / General Supplies	11
• Health & Safety Company Details	12

Our Accreditations



About Us

Keensbury Support Services Limited is an Integrated Facilities Management Company that provides Complete Facilities Management Services for its customers. We know and understand the industry; our senior team have over 40 years combined knowledge and experience of the Facilities Management sectors; Facilities Management is in our DNA, we know what we are doing, we know how to get the best out of our people to ensure our customers get the right and best service; we show passion, enthusiasm and commitment for what we do.

- We take the time to understand and know you, your business and its needs; we tailor our services accordingly.
- We deliver a differentiated service based on positive customer experience – No gimmicks!
- We deliver what we promise – We will put our heart, soul and resources to achieving that promise.

Our policy is not to wait till the end the week or end of the month to find out what we haven't done right; after every job is completed, you inspect and sign off; if not satisfied, we fix whatever you are not happy with before we leave.

Tupe Process

We have a well-established TUPE process in place that helps to facilitate a smooth transitional process from previous service providers, this ensures there are no disruptions to your services; we have vast experience in providing on-going Cleaning Contracts / Janitorial Supplies.

General Cleaning/ After-Builders Clean

Keensbury Support Services, provider of bespoke quality Cleaning Services that are tailored to suit our customers' needs so whether it may be contract cleaning to specialist cleaning we are here to help. Each day we work with many different organisations ensuring their offices, commercial premises, restaurants, Hotels are cleaned to the very highest standards.

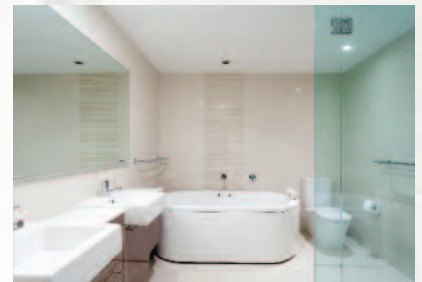
Who we clean for:

- Offices
- Retail Stores / Wholesalers
- Schools & Education Facilities
- Housing Association / Estate Agents
- Shopping Centres
- Construction companies



Our After Build Service team can clean at various stages within the project:

- Builders Cleans
- Re-Cleans
- Sparkle Cleans
- Post Refurbishment Cleans
- Site Cleaning (site offices, Welfare Facilities, Canteens, Washrooms and Locker rooms Cleaning)



Specialist Cleaning

At Keensbury Support Services we provide a specialist cleaning service which include a wide range of cleaning from deep cleaning food premises i.e. restaurants to factories, leisure/hospitality facilities.

Our services are bespoke Specialist cleaning including:

- Carpet Cleaning
- Ground Clearance
- Roof-Top/Solar panel
- Graffiti/Chewing Gun removal
- Pressure Wash/Steam cleaning
- Kitchen Equipment decarbonising
- Escalator/Lifts/Stairwells
- Bin Cleaning/Disinfectant & deodorising

As a registered member with the environmental agency for **UPPER AND LOWER TIER WASTE CARRIER**, we ensure all our waste is disposed of correctly and responsibly.



Hard Floor Maintenance

Our Complete floor cleaning methods, floor care techniques, and commercial grade floor waxes will leave your floors looking like brand new with immaculate appearance, this works well particularly with high foot traffic floors.

Keensbury support services offer environmentally friendly cleaning to all hard floors including Stone, Granite, Terrazzo, Marble and Concrete

Diamond Floor Polishing – A process that leaves an amazing high shine finish which can be achieved without resorting to the use of harsh chemicals.

We provide a full initial preparation service but can also provide maintenance services, using our maintenance system ensures that you can look forward to reduced cleaning cost but also a very significant reduction in the environment impact.

Diamond floor polishing can be used by builders to level uneven concrete and asphalt, remove coatings as well as adhesive residue.

A truly versatile, environmentally friendly solution for hard surfaces.



Window Cleaning

Keensbury Support Services can deliver excellent standards using a range of commercial window cleaning techniques. Our team are experienced, highly trained and know the commercial window cleaning business inside out giving you attention to detail with a service minded attitude.

- **Reach & wash** - The latest advanced poles safely reaching 80 ft. The Reach System utilises reverse osmosis and mixed bed de-mineralising resin to produce 100% pure water. When used in window cleaning, the de-mineralised water will strive to return to its natural pure state by actively absorbing all dirt, chemicals and minerals attached to the window surfaces thus leaving windows
- **Traditional** - Internal & External, discreet & non-intrusive working practices used.



Building Services

At Keensbury Support Service Ltd we do property/building Refurbishments and Fit Out work, both interior and exterior. Our focus is your Satisfaction; we endeavour to understand exactly what you want and put it to plan. We manage your project(s) right from the beginning to the end, keeping you informed throughout the entire project duration.

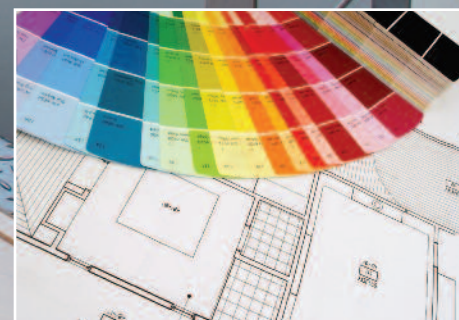
We also offer cost effective **Reactive and Plan Maintenance Services**; we work with the right tradesmen who are very professional, qualified and experienced to do the jobs. We provide the right solution and deliver extensive range of services which helps our customers to deal with all their building maintenance issues.

Our Services

- Plumbing
- Carpentry Work
- Window Installation
- Painting & Decorating
- Flooring/Carpet Laying
- High Level Gutter Repairs
- We Provide Handyman Service
- Complete Building Refurbishment
- Fire Damage Restoration



We supply all the necessary documents for the service. This will include PPE, Method Statements, Risk Assessments and valid CSCS cards.



Grounds Maintenance & Gardening Services

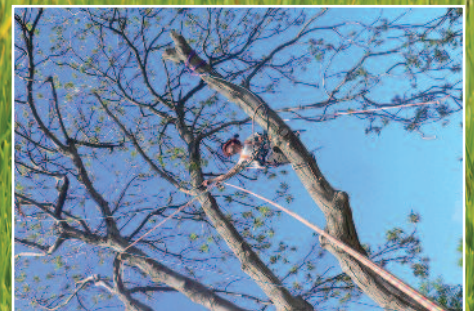
Keensbury support services specialise in maintaining commercial landscapes. We maintain the total environment, we will ensure that the autumn leaves are collected, and not swirling around in unsightly piles. Where practical, on our larger sites, we establish eco-friendly composting areas, which keeps all green waste onsite, helping with client's environmental targets.

Our Services

- Maintenance of Lawns
- Weed Control
- Hedges & Shrubbery
- Pruning
- Regular Maintenance
- Steam/Jet washing
- Litter Picking
- Fencing
- Plant replacement
- Tree Surgery



Our Grounds Maintenance service offers a range of Gardening and grounds maintenance management packages specifically tailored to suit individual needs.



Pest Control

We have a comprehensive program to deal with all pests from **Insects** to **Rodents (Rats and Mice) Bed Bugs, Pigeons**, we employ our **IPM process (Integrated Pest Management)** which uses a combination of solutions to deal with the pest problems; customers are kept informed throughout the process, each program is specifically tailored to deal with that pest specifically and not harm other animals and the environment; each species goes target with our treatment and Integrated Pest Management process which include:-

Our IMP Process:

- Site Inspection/Survey
- Risk Assessment
- COSHH Assessments
- Treatment Solutions
- Proofing Solution
- Recommendations/Customer Education
- Re-Visits - Monitoring/Reviews

Our treatment ensures your premises remain pest free.



PAT Testing

Keensbury Support PAT Testing Services are well experienced in Portable Appliance Testing, we provide a fast, reliable and professional service at competitive prices to our clients which Care Homes, Housing Associations, educational institutions, Restaurants and Local Businesses and other blue-chip companies. We are always competitive.



General Supplies

Keensbury Support Services provide a wide range of Stationery, Furniture, Corporate wear, PPE, Custom print, Business gifts, Janitorial consumables & equipment, Space management and full 3d CAD drawings, giving clients a full vision of any projects they have, prior to making any commitments. We supply many companies with everything they need for their businesses to operate effectively.



Health And Safety

Health and Safety is paramount and is always at the forefront of everything we do, we do everything we can to keep our staff and our working environment safe.

For every job we do we carry out:-

- Site Visit Report
- Prepare Site Specific Risk Assessment
- COSHH Assessment (where Chemicals are used)
- Method Statements
- All Staff are briefed and inducted correctly (Site Specific)
- After Project Completion - Customer Satisfaction Feedback Survey

We also have policy statements for the following:

- HEALTH & SAFETY
- QUALITY MANAGEMENT
- EQUAL OPPORTUNITIES
- MODERN SLAVERY
- CORPORATE & SOCIAL RESPONSIBILITY
- ASBESTOS

OUR INSURANCE INDEMNITIES

- Employers Liability - £10,000,000
- Public Liability - £10,000,000
- Product Liability - £10,000,000

Keensbury
SUPPORT SERVICES
LTD

**Provident House | 9/10 Burrell Row | Beckenham | London | BR3 1AT
Tel: 020 8658 6996 | 020 8249 6339**

Email: info@keensburyservices.co.uk | Web: www.keensburyservices.co.uk

Call us now for a no obligation Quotation

Our Promise - Never To Let You Down

THE FACILITIES MANAGEMENT SPECIALIST